

REsearch™ System Requirements

Updated 08/04/2008

	PC	Mac
Operating System	➤ Windows Vista / Vista 64bit / XP (with SP2) / XP 64bit (with SP2)	➤ Unsupported
Browser	➤ Internet Explorer 6.0 or Higher ➤ Internet Explorer is the only supported browser	
Other Programs	➤ Microsoft Excel ➤ Adobe Acrobat Reader 8.0 or later	
Recommended System Configuration	➤ Pentium IV 500MHz or faster ➤ 512 MB Memory ➤ SVGA display card (1024x768) ➤ 2 GB free disk space ➤ Microsoft Virtual Machine (disable SunJava) ➤ High Speed Internet Access (DSL, Cable or Higher) ➤ Add URL's to your Internet Security Progs (firewalls, popup blockers, cookie blockers, etc...)	➤ REsearch is not supported on the Mac platform. A virtualization program is required for Mac users.

>Note: Under current conditions we can no longer support the MAC OS. We have several people who use HIS effectively using virtualization programs such as Virtual PC or Boot Camp, however this is left up to the users discretion and not supported by HIS. Development is being considered in making the system Mac compatible.

>AOL Users: You must connect to the Internet via AOL, and then minimize the AOL browser interface and open a non-AOL related version of Internet Explorer to run REsearch™

>Program Conflicts: If you are running a personal firewall program on your computer, you must disable the firewall or personal security software in order to log in to REsearch™. Once you are logged into the system, you can re-enable your personal firewall. Common firewall programs include: ZoneAlarm, Norton Personal Firewall, Norton Internet Securities, McAfee Personal